

TERMS AND CONDITIONS

A. Schedule to Conditions of Entry

1.	Organiser:	Nestlé Product	s Sdn. Bhd. (197901000966).	
2.	Promotion:	PERADUAN MILO BELI & MENANG EXCLUSIVE WITH LOTUS'S.		
	<u>Promotion</u> Period:	The Promotion starts at 00:00:00 (MYT) on 08/05/2025 and closes at 23:59:59 (MYT) on 04/06/2025.		
4.	<u>Eligibility:</u>	The Promotion is open to all individual legal residents of Malaysia aged 18 years and above as at the start of the Promotion Period, and with a valid identification document and residential address in Malaysia ("Participants"). The Organiser shall reserve the right to request for evidence of identification documents.		
	Participating Products:	a. Listed below are the MILO participating products ("Products"):		
			PARTICIPATING PRODUCTS	
			MILO 1.4KG	
			MILO (SOFTPACK) 200G	
			MILO (SOFTPACK) 400G	
			MILO HI FIBRE 900G	
			MILO (SOFTPACK) 1KG	
			MILO (SOFTPACK) 900G	
			MILO (SOFTPACK) 2KG	
			MILO (SOFTPACK) 1.8KG	
			MILO (SOFTPACK) 1.8KG FOC 200G	
			MILO (SOFTPACK) 2.2KG	
			MILO FUZE 3IN1 8SX33G	
			MILO FUZE 3IN1 18X33G	
			MILO FUZE 3IN1 18X33G FOC 3S	
			MILO FUZE 3IN1 14X33G	
			MILO FUZE 3IN1 14X33G FOC ENAMEL PIN	
			MILO ACTIV GO ORIGINAL 145X30G	
			MILO ACTIV GO ORI 18SX30G FOC 3S	
			MILO ACTIV GO ORIGINAL 14SX30G FOC 2S	
			MILO ACTIV GO LESS SUGAR 10X27G	

MILO ACTIV GO CEREAL 10X36G	
MILO FUZE 3IN1 26SX33G	
MILO FUZE 3IN1 205X33G	
MILO INTENSE DARK CHOCOLATE (10X33G)	
MILO INTENSE DARK CHOCOLATE (10,0503)	
MILO INTENSE DARK CHOC TIN 400G FOC MUG	
MILO ACT-GO UHT 200MLX6	
MILO ACTIV-GO UHT (5+1) X200ML	
MILO UHT (5+1)X200ML	
MILO UHT 200ML	
MILO ACTIGEN-E CAN 240ML	
MILO ACTIGEN-E CAN 240ML	
MILO ACTIV-GO CAN (5+1) X 240ML	
MILO ACT-GO ORIGINAL CAN 240ML	
MILO UHT MILK 125MLX4	
MILO ACT-GO UHT 125MLX8	
MILO ACT GO OTT 125MEAO MILO RTD 1L	
MILO ACTIV-GO NUTRIPLUZ UHT 6x200ML	
MILO ACTIV-GO ORI 500ML	
MILO NUGGETS 75G	
MILO NUGGET FUN PACK (10X15G)	
MILO NUGGETS 25G	
MILO ACTIV GO ORIGINAL 18SX30G	
MILO NUGGETS FUN PACK (10+2)X15G	
MILO NUGGETZ KAW 20G	
MILO NUGGETZ MOCHA 25G	
KITKAT MILO 2F SBG 10X16G	
KITKAT CHUNKY MILO 38G	
MILO CHOCOBAR CANNISTER 240G	
MILO ORIGINAL BISCUIT 104G	
MILO MILK BISCUIT 104G	
NESTLE MILO CEREAL 300G	
NESTLE MILO CEREAL ECONOPACK 450G	
NESTLE MILO CEREAL BAR MP 4X23.5G	
NESTLE MILO CEREALS 10X25G	
NESTLE BUDGET PACK MILO CEREAL 70G	
NESTLE MILO CEREAL BAR 23.5G	
NESTLE MILO CEREAL 450G FOC TIN	
NESTLE MILO CUP ACTGE 105ML	
NESTLE MILO FROZEN CONFEC 750ML	

			NESTLE MILO STICK 60ML	
			NESTLE MILO STICK MP 6X60ML	
			NESTLE MILO KAW STICK 80ML	
6.	Participation Method & Proof of Purchase:	(RM18) of of Purcha screenshot	ate in the Promotion, purchase a minimum of Ringgit Mal any Products ("Minimum Purchase") in a single original r se") from any LOTUS'S instore outlets ("Receipt") a from LOTUS'S official website, LOTUS'S official shop official shop on Lazada online platforms only ("Invoice Period.	receipt ("Proof and/or invoice on Shopee or
			store Outlets Receipt:	
		and/or h the nam available the outle ii. The Rece	eipt can come in the form of printed receipts from point-o and-written receipts for instore outlet purchases. The Rec e and/or logo of the outlet at which the purchase was mad e, the Receipt needs to be stamped with the official compa et at which the purchase is made. eipt must also bear the date of purchase, Products purchase e amount and Receipt number ("Receipt Details").	eipt must bear de. If this is not any's stamp of
		on Lazada i. The Inv from an online with p shippin <u>Produc</u> ii. The Inv purcha	voice can be in the form of a screenshot of invoice for on ny online merchants. The Invoice must bear the name and merchant at which the online purchase was made. For on promotion codes and/or rebates and/or discount vou ng vouchers and/or any other discounts, the <u>final paid a</u> ts must be the Minimum Purchase amount and above to b voice must also bear the date of purchase, Products purcha se amount and invoice number ("Invoice Details").	line purchases /or logo of the line purchases uchers and/or <u>amount of the</u> be qualified. ased, Products
		d. The submission method is via the <u>Promotion Website</u> only. All other methods of submission will be disqualified.		
		i. Visit <u>https:/</u> scan th Outlets	the Promotion Website: the Promotion Website /www.nestlehomeofgood.com.my/good-deals/lotuss-mile the QR code shown on the communication materials at the s and complete the Web Form.	e participating
		and a further	II the required personal details on the Web Form including Malaysian registered mobile number compatible with communication ("Personal Details").	WhatsApp for
			one (1) clear and legible picture/image in jpg or jpeg on "peg on "peg on "peg on "peg on "peg on "period on the security of the Proof of Purchase with the Receipt Details or Invite the security of the secu	

	iv. One (1) Image must contain a picture of one (1) Proof of Purchase and the Image
	file size must be less than 5MB.
	v. Upload the Image on the Web Form and click 'submit' ("Entry").vi. The Organiser will display a Thank You message for each entry received.
	vi. The Organiser will display a mark rou message for each entry received.
	f. Participants may submit as many Proofs of Purchase as they wish but each Proof of Purchase is ONLY eligible for one (1) Entry submission .
	g. Each Entry received will be verified and approved by the Organiser to be a qualified entry (each a "Qualified Entry" and collectively the "Qualified Entries"). The Organiser shall reserve the right to disqualify any Entries with incomplete or mismatched Personal Details, unclear and/or illegible Images and/or duplicate and/or containing more than one (1) Proof of Purchase and/or where Proof of Purchase is illegible, with incomplete details, reprinted, duplicated, unclear, damaged, altered and/or modified in any way.
	h. All Entries will be checked for duplicates based on the Participant's full name, ID number and mobile number submitted. All Entries that do not meet the requirements stated herein shall be disqualified by the Organiser without further notification to the Participants. The Organiser may also, without further notification to the Participant, disqualify any Proof of Purchase if the Organiser suspects that a Participant submitted a Proof of Purchase which is forged, falsified or is issued over Products which had not been purchased.
	i. The Organiser shall reserve the right to request for evidence of the hardcopy of the original Proof of Purchase as per image received in the Qualified Entry for verification and prize redemption. Failure to produce the hardcopy of the original Proof of Purchase upon request will result in disqualification and forfeiture.
7. <u>Entry</u> <u>Deadline:</u>	All Entries must be received by the Organiser within the Promotion Period. All Entries received outside the Promotion Period will be automatically disqualified.
8. <u>Allocation of</u> <u>Serial</u> <u>Number(s)</u> <u>for Qualified</u> <u>Entries:</u>	 a. During the finalist's selection process, the Organiser will allocate serial numbers according to the purchase amount of the Products as stated in the Proof of Purchase of the Qualified Entries submitted, as follows: For every Ringgit Malaysia Eighteen (RM18) purchase of the Products, the Organiser will allocate one (1) serial number. In any event, there is an allocation cap of a maximum of five (5) serial numbers per Proof of Purchase. Any balance amount in the Proof of Purchase shall be forfeited once the maximum serial number has been allocated.
	 b. For example: i. If you purchase RM18.50 of Products in a single Proof of Purchase during the Promotion Period, one (1) serial number will be allocated. ii. If you purchase RM55.50 of Products in a single Proof of Purchase during the Promotion Period, three (3) serial numbers will be allocated.

	 iii. If you purchase RM155.50 of Products in a single Proof of Purchase during the Promotion Period, a maximum of five (5) serial numbers will be allocated. 		
9. <u>Weekly</u> <u>Prizes:</u>	a. There are eight (8) Weekly Prizes in the form of one (1) RM250 LOTUS'S Voucher each to be won for each week for four (4) consecutive weeks.		
	b. There are a total of thirty two (32) Weekly Prizes to be won at the end of the Promotion Period.		
	c. The pool of Entries is based on date of receipt of the Qualified Entries and the four(4) weekly periods are as follows:		
	Week 1: 08/05 – 14/05/2025 Week 2: 15/05 – 21/05/2025		
	Week 3: 22/05 – 28/05/2025 Week 4: 29/05 – 04/06/2025		
10. <u>Judging</u> <u>Details –</u> <u>Weekly</u> <u>Prizes:</u>	a. As part of the Weekly Prize Finalist's selection process, the Organiser will allocate serial numbers to the Qualified Entries in accordance with Clause 8, starting from serial number "1".		
	 b. Each week the serial numbers allocated to each Qualified Entry will be tabulated and added up to derive the total number of Qualified Entries ("Total Weekly Qualified Entries"). Assuming that the Total Weekly Qualified Entries for the week is 4003, the Organiser will compute and select based on the following: i. Selection of eight (8) Weekly Prize Finalists: 4003 ÷ 8 = 500.37. Since dividing 4003 with 8 will result in a number with decimal value, the number 500.37 will be rounded down to 500. The following 8 Participants with Entries bearing the following serial numbers will be selected: 500*, 1000*, 1500*, 2000, 2500, 3000 and so forth (*computation examples: 500, 500+500=1000, 1000+500=1500). 		
11. <u>Grand Prize:</u>	 a. There are four (4) Grand Prizes in the form of a branded 11-inch Tablet (M2) Wi-Fi + Cellular 2024 worth RM3079 each to be won at the end of the Promotion Period. *The value of the Grand Prizes is accurate at the time of printing but may be subject to change in the future. 		
12. <u>Judging</u> <u>Details –</u> <u>Grand</u> <u>Prizes:</u>	a. As part of the Grand Prize finalist's selection process, the Organiser will allocate serial numbers to the Qualified Entries in accordance with Clause 8, starting from serial number "1".		
	 b. The serial numbers allocated to each Qualified Entry will be tabulated and added up to derive the total number of Qualified Entries ("Total Qualified Entries"). Assuming that the Total Qualified Entries is 4006, the Organiser will compute and select based on the following: Selection of four (4) Grand Prize Finalists: 4006 ÷ 4 = 1001.50. Since dividing 4006 with 4 will result in a number with decimal value, the number 1001.50 will be rounded down to 1001. The following 4 Participants with Entries bearing the following serial numbers will be selected: 1001*, 2002*, 3003* and 4004 (*computation examples: 1001, 1001+1001=2002, 2002+1001=3003). 		

13. <u>Additional</u> <u>Terms:</u>	 a. Each Participant may throughout the Promotion Period win only: i. one (1) Weekly Prize, and ii. one (1) Grand Prize.
	b. The Organiser will contact all selected finalists via WhatsApp from 6018 388 2129 to the mobile number submitted to the Organiser during Entry submission. Each selected finalists will be given one (1) question to answer. The selected finalists must answer the question posted by the Organiser correctly in order to win the Prizes. Failure to answer correctly and/or failure to answer the question posted by the Organiser will not be held liable in the event the selected finalists cannot be contacted for whatever reasons. The Organiser reserves the right to select another Finalist at the Organiser's discretion in the event that the initial selected Finalist cannot be contacted or failed to answer the question correctly within the time stated will be considered a Winner.
	c. Winners Result Ad will be available at: <u>https://www.nestlehomeofgood.com.my/good-deals/lotuss-milo-fair-2025</u> within six (6) – eight (8) weeks from the closing date of the Promotion.
	d. All Winners must provide their required personal details to the Organiser for prizes fulfilment, without which the Organiser may not be able to fulfill such prizes. The Organiser reserves the rights to forfeit their Prizes if the Winners fail to provide their full details upon request. The Organiser reserves the right to disqualify any Entry or Prize if a Participant or Winner's personal details (including full name, identification number and mobile number) are found at any time to be inaccurate or wrong.
	e. The Organiser reserves the right to request for submission of the photocopy of identification document and the original hardcopy Proof of Purchase as per image received in the Qualified Entry from the Winner for verification prior to Prizes fulfilment. Failure to submit upon request will result in disqualification and forfeiture. Upon verification, the Organiser reserves the right to forfeit their Prizes if the Organiser suspects that the alleged Winner submitted a Proof of Purchase which is re-printed, forged, falsified or is issued over Products which had not been purchased.
	f. All Prize Winners will receive their prize via courier within six (6) to eight (8) weeks from the closing date of the Promotion to the addresses provided by the Winners. Prizes may be forfeited if the Winners are not present at their addresses at the time of delivery.
	g. The Organiser will not be held liable if any of the Prizes or acknowledgment letters cannot be delivered or deployed to the Winners due to any change or difference in

	the delivery address and/or mobile contact number submitted by the Winners to the Organiser during Entry submission.
h.	. The Organiser reserves the rights to extend the timelines stated under this clause owing to reasons beyond the control of the Organiser. The Organiser reserves the right to change the method of Prizes fulfilment stated under this clause at the discretion of the Organiser.
i.	All unclaimed Prizes after the deadline set by the Organiser in the winners' notification for Prize collection will be forfeited. The Organiser reserves the right to substitute any Prize for an alternative of equal or greater value.
j.	All Winners must abide by the terms and conditions of the party(ies) arranging and/or providing for the Prizes and the terms and conditions attached, if any.
k.	The Organiser retains the right to substitute any prize with another prize of similar value in the event the original prize offered is not available.
Ι.	The Organiser excludes its responsibilities and all liabilities arising from any postponement, cancellation, delay or changes or modification to the Promotion or prizes or due to any other unforeseen circumstances beyond the Organiser's control such as governmental interference, civil commotion, riot, war, strikes, act of terrorism (including but not limited to any act of violence, hostility, national emergency, occurrence of any epidemic/pandemic outbreaks) and for any act or default by any third-party suppliers or vendors.
m	n. The Organiser shall not be liable for any loss or damage that occurs to the prizes during the delivery process. Any other additional costs (i.e., travel expenses, transportation cost, duties and taxes) involved to redeem or collect the prize shall be borne by the winner at their own cost.

This **Schedule to Conditions of Entry** must be read together with the **Conditions of Entry and Privacy Notice** available at: <u>https://www.nestlehomeofgood.com.my/good-deals/lotuss-</u> <u>milo-fair-2025</u>, collectively "Terms and Conditions" and shall be binding on all participants (and the parent/legal guardian of the participant, in the case of a minor participant) who participate in this Promotion (hereinafter referred to as "Participants", "Participant", "You", "you", "your").

B: Conditions of Entry

1. Introduction

1.1 This Conditions of Entry are to be read together with the Schedule to Conditions of Entry. To the extent that there is any inconsistency between the Conditions of Entry and the Schedule to Conditions of Entry, the Schedule to Conditions of Entry prevails. The Conditions of Entry and the Schedule to Condition of Entry shall collectively be

referred to as the "Terms and Conditions". Each capitalized term not otherwise defined herein shall have the meaning ascribed to such term in the Schedule to Conditions of Entry. Defined terms will be used singular or plural as the case may be.

- 1.2 The Organiser reserves the right in its sole discretion, without prior notice, and without any liability to any person, at any time to change the Terms and Conditions including to change the Promotion Period, make Prize substitutions, cancel, terminate or suspend the Promotion in whole or in part. In the event of any changes to the Terms and Conditions, Participants agree that their continued participation in the Promotion will constitute their acceptance of the Terms and Conditions (as changed).
- 1.3 The Organiser's decision on all matters relating to the Promotion including judging and selection of winners will be final, binding and conclusive on all Participants, and no correspondence or appeals will be entertained.

2. Promotion Entries

- 2.1 By submitting an entry to the Promotion, Participants are deemed to have understood and agreed to be bound by the Terms and Conditions.
- 2.2 All costs and expenses incurred and/or arising from the participation in the Promotion, including without limitation, telecommunications, network, Short Messaging Services, postal and all such other charges and out-of-pocket expenses as may be incurred by a Participant during or in connection with the Promotion shall be borne by the Participant.
- 2.3 Proof of submission of an entry is not proof of receipt, and the Organiser shall not be liable for any delay, lost, damaged and/or non-receipt of submissions. The Organiser is not responsible for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction, unauthorized access to, or alteration of, user or member communications, or any problems or technical malfunction of our telecommunications network or lines, computer online systems, servers or providers, computer equipment, software, failure of e-mail or players on account of technical problems or traffic congestion on the Internet.

3. Eligibility

- 3.1 Where the eligibility age prescribed in the Schedule to Conditions of Entry is below the age of eighteen (18), Participants are required to obtain the written consent (in such form as may be prescribed by the Organiser), from their parents/legal guardians before participating in the Promotion and submitting any personal information.
- 3.2 The Organiser may require a Participant to provide proof of eligibility to participate in the Promotion including without limitation, identification documents, and the written consent of parents/legal guardians in the case of Participants below the age of eighteen (18) years.

4. Ineligibility

The following groups of persons shall not be eligible to participate in the Promotion:

- (a) Employees of the Organiser and its group of companies and their immediate family members (spouse, children, parents, siblings, and their spouses); and
- (b) Employees of the Organiser's agencies associated with the Promotion and their immediate families (spouse, children, parents, siblings, and their spouses).

5. Disqualification

- 5.1 The following entries will be disqualified:
 - (b) unclear, incomplete, duplicate, copies, illegible or incorrect entries; and/or
 - (b) entries that violate the Terms and Conditions, any applicable laws and/or regulations.
- 5.2 In addition, the Organiser reserves the right to disqualify any Participant that:
 - (a) undermines, has or attempted to undermine the operation of the Promotion by fraud, cheating or deception; and/or
 - (b) are not eligible or unable to provide proof of eligibility to participate in the Promotion for verification by Organiser when requested.
- 5.3 In the event of a disqualification after a Prize has been awarded, the Organiser reserves the right to demand for the return of the Prize or payment of its value from the disqualified Participant.

6. Prizes

- 6.1 The Organiser, its agents, sponsors and representatives shall have no liability to any Participant who defaults in collecting the Prizes in accordance with the Prize Claim/Delivery Date in any respect whatsoever. The Organiser reserves the right to determine how uncollected Prizes will be dealt with.
- 6.2 Prizes are strictly not transferable, assignable, exchangeable or redeemable by the Participant in any other form or manner other than that specified by the Organiser.
- 6.3 Any additional costs not specifically stated in the Schedule to Conditions of Entry in relation to a Prize shall be the responsibility of the Winner.
- 6.4 All Prizes must be taken according to the terms and conditions of the Organiser, its agent, sponsor and/or third party providing the Prizes.

(a) **Tickets to an Event**:

The Organiser is not liable for any cancellation or re-scheduling that may prevent a Prize fulfilment. Tickets can only be used on the date(s) specified on the ticket.

(b) Travel/Holiday Prizes:

If travel is offered as a Prize, flights and accommodation are subject to availability at time of booking. The Prize must be taken in accordance with the dates and destinations specified by the Organiser, its agent or sponsors. Additional spending money, meals, taxes, valid passports, visas, transport to & from departure point additional transfers, insurance & all other ancillary costs not specifically stated in the Schedule to Conditions of Entry are the responsibility of the Winner.

- 6.5 Prize(s) are given out on an "as it is" basis. The Prize shall be used/taken entirely at the risk of the Participants and the Organiser excludes all warranties and liabilities in connection with the Prize to the fullest extent permitted by law.
- 6.6 Prizes must be claimed in person unless the Organiser prescribes other modes of collection.
- 6.7 Where a Participant is under the age of eighteen (18) years of age and is declared a Prize winner, the Participant must be accompanied by their parent/legal guardian throughout the Prize fulfilment.

7. Publicity

The Organiser may use a Participant's entry including without limitation, photos, drawings, text, and any other content or information submitted for purposes of the Promotion (collectively the "Materials"), and the Participant's name, and/or likeness, for advertising, publicity and promotion of any goods or services of the Organiser, for an unlimited time throughout the world without compensation, and in any media. The Participant shall do all things necessary to give effect to this if requested by the Organiser.

8. Intellectual Property Rights

The Participant agrees that all intellectual property rights in any contents and/or materials submitted, made or created by the Participant in connection with the Promotion and any derivative works arising therefrom will perpetually and unconditionally be vested in, assigned to and owned by the Organiser. The Organiser has the right to use and modify such materials or works in any way it deems fit without compensation to the Participant and the Participant waives all rights he or she may have in such materials or works.

9. Indemnity

Each Participant agrees to indemnify, release and hold harmless each of the Organiser, its holding, subsidiary or related companies as defined in the Companies Act 2016 ("Nestlé Malaysia Group"), directors, officers, employees, agents, sponsors and/or representatives against any and all losses, rights, claims, actions and damages (including special, indirect and consequential damages) arising from or incurred as a result of the Participant's participation in the Promotion, acceptance of any Prize, and/or the use of the Participant's entry and/or likeness in connection with the Promotion or violation of the Terms and Conditions.

10. Limitation of Liability

- 10.1 The Participant's participation in the Promotion shall be at the Participant's own risk.
- 10.2 The Organiser, Nestlé Malaysia Group, its, directors, officers, employees, agents, sponsors and/or representatives shall not be liable to any Participant in respect of any loss or damage whatsoever which is suffered, including but not limited to indirect or consequential loss, or for personal injury suffered or sustained by the Participant arising out of or in connection with the participation by the Participant in the Promotion, as well as the redemption and/or utilisation of any Prize won.

11. General

- 11.1 The Organiser, its agents, sponsors and/or representatives shall not be liable to perform any of their obligations in respect of the Promotion and the Terms and Conditions where they are unable to do so as a result of circumstances beyond their control and shall not be liable to compensate the Participants in any manner whatsoever in such circumstances.
- 11.2 Any names, trademarks or logos used and or reproduced in any materials (including marketing and promotional materials) in connection with this Promotion, in particular that relates to the Prize, are the properties of their respective owners. This Promotion and the Organiser are not affiliated with, or endorsed or sponsored by, the relevant owners, unless otherwise communicated, and such owners are not part of the Organiser's group of companies.
- 11.3 The Participants shall not be entitled to assign any of the rights or sub-contract any of the obligations herein. The Organiser shall be entitled to assign or sub-license the whole or any part of its rights hereunder to any third party as may be determined by the Organiser.
- 11.4 The invalidity, illegality or unenforceability of any terms hereunder shall not affect or impair the continuation in force of the remainder of the Terms and Conditions of the Promotion.
- 11.5 Where the Terms and Conditions of the Promotion is prepared in English and any other language(s) in the event of any inconsistency between the English language and the other language(s), the English language version shall prevail and govern in all respects.
- 11.6 The Terms and Conditions of the Promotion shall be construed, governed and interpreted in accordance the laws of Malaysia.

12. Privacy Notice

12.1 By participating in the Promotion, the Participant agrees to the processing of the Participant's Personal Data by the Organiser in accordance with the Privacy Notice in https://www.nestle.com.my/info/privacy_notice.

12.2 Dengan menyertai Promosi, Peserta bersetuju dengan pemprosesan Data Peribadi Peserta oleh Penganjur mengikut Notis Privasi di <u>https://www.nestle.com.my/info/privacy_policy/privacy_bm</u>.

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