



Kami Menemani Setiap Detik Malaysia' CAMPAIGN SHOP & REDEEM 2025

TERMS AND CONDITIONS

A: Schedule to Conditions of Entry

Organiser	Nestlé Products Sdn. Bhd. [197901000966]		
Promotion	“Kami Menemani Setiap Detik Malaysia” Campaign		
Promotion Period	13 th August – 5 th October 2025		
Eligibility	The Promotion is open to all individual legal residents of Malaysia aged 18 years and above as at the start of the Promotion Period (“Participant”).		
Participating Outlet	NO	OUTLET NAME	
	1	Aeon One Utama	
	2	Aeon Big Putrajaya	
	3	Econsave Aulong	
	4	Giant Hyper Bandar Kinrara	
	5	Pantai Timor Pengkalan Chepa	
	6	Mydin Seremban 2	
	7	Aeon Tebrau City	
	8	Mydin Subang Jaya	
	9	Billion Semenyih	
	10	Lotus's Ampang	
	11	Lotus's Desa Tebrau	
	12	Lotus's Cheras	
	13	Lotus's Penang Egate	
	14	Lotus's Kepong	
	15	Econsave Pasir Puteh	
	16	Aeon Big Wangsa Maju	
	17	Aeon Big Subang Jaya	
	18	Aeon Big Batu Pahat	
	19	Aeon Big Sutera Mall	
	20	Aeon Big Mid valley	
	21	Aeon Big Ampang	
	22	Aeon Queensbay	
	23	Aeon Bukit Indah	
	24	Aeon Maluri	
	25	Aeon Bukit Tinggi	
	26	Aeon Mid Valley	
	27	Aeon Kota Bharu	
	28	Aeon Tebrau City	
	29	Giant Klang	
	30	Giant Southern City	
	31	Giant Setapak	
32	Giant Kuantan		

	33	Giant Bayan Baru	
	34	Giant Plentong	
	35	Giant Kuala Terengganu	
	36	Giant Leisure Mall	
	37	Lotus's Kota Bharu	
	38	Lotus's Ipoh Garden	
	39	Lotus's Bagan Ajam	
	40	Lotus's Mergong	
	41	Lotus's Bukit Beruntung	
	42	Lotus's Penang Sg Dua	
	43	Lotus's Shah Alam	
	44	Lotus's Setia Alam	
	45	Lotus's Mutiara Damansara	
	46	Lotus's Puchong	
	47	Lotus's KSL	
	48	Lotus's Paradigm	
	49	Lotus's IOI City	
	50	Lotus's Seri Alam	
	51	Lotus's Melaka	
	52	Econsave Pandamaran	
	53	Econsave Jawi	
	54	Econsave Balakong	
	55	Econsave Bangi	
	56	Econsave Kuala Terengganu	
	57	Econsave Banting	
	58	Econsave Bandar Puteri Jaya	
	59	Econsave Kubang Kerian	
	60	Econsave Taman Daya	
	61	Econsave Daiman Jaya	
	62	Econsave Kluang	
	63	Econsave Klang Utama	
	64	Econsave Butterworth	
	65	Econsave Desa Cemerlang	
	66	Econsave Senai	
	67	Mydin Tunjong	
	68	Mydin MITC	
	69	Mydin Kuala Terengganu	
	70	Mydin Senawang	
	71	Mydin Gong Badak	
	72	Mydin Bukit Mertajam	
	73	Mydin Meru	
	74	Mydin Pelangi Indah	
	75	Mydin Kubang Kerian	
	76	Mydin Mutiara Rini	
	77	PANTAI TIMOR Jelawat	
	78	PANTAI TIMOR Jerth	

	79	PANTAI TIMOR Raub	
	80	Billion Port Dickson	
	81	Billion Jelapang	
	82	Billion Seri Iskandar	
	83	Billion Butterworth	
	84	Billion Yayasan	
	85	Billion Seberang Jaya	
	86	Billion Kota Bahru	
Participating Products	ALL Nestle product except ("Participating Products"):		
	No	Category	Product & Pack Size
	1	Susu Tepung - Formula Bayi	LACTOGEN 1 & 2 (350g/ 650g)
			NAN 1 & 2 (150g/ 600g/ 1.3kg)
			NAN HA 1 & 2 (400g/ 800g)
			Pre NAN/ NAN Lactose Free (400g)
			Lactogrow Aktif 1 -3 (850g)
	2	Starbucks	Starbucks Roast & Ground Coffee, Starbucks Whole Beans, Starbucks Mixes, Starbucks Pure Soluble Coffee, Starbucks by Nespresso, Starbucks Capsules
	3	MILO	Milo Activ-go (400g/ 900g/ 1.4kg)
			Milo 3-1 Activ-go (14x33g/ 26x33g)
			Milo Original Activ-go (14x33g)
			Milo Activ-go UHT (6x200ml/ 4x125ml)
			Milo 3.2kg
	4	Nestum	Nestum AFC Original (450g)/ Nestum 3in1 Honey MP (14x28g)/ Nestum Original MP (14x28g)
	5	Nescafe	Nescafe 3in1 Original Stp (25x18g)/ Nescafe Classic RP (200g & 300g & 500g)
	6	KokoKrunch	KokoKrunch Econopack 450g, KokoKrunch 300g
	7	KitKat	Kitkat SB 18's
	8	RTD	Nescafe Original Cluster Can (6x240ml) & Nescafe Original Single Can (240ml)
	9	Maggi	Maggi Hot Cup Curry MP (6x58g)
			Maggi 2-Min Curry MP (5x79g)
			Maggi Chilli & Oyster Sauce 500g
			Maggi Cukup Rasa AIO Seasoning (100g/ 300g/ 500g)
			Maggi Catering Product
	10	Everyday	Everyday FMP Softpack 800g & 1.5kg
	11	Nestle Omega Plus	Nestle Omega Plus Acticol 1kg
	12	Nescafe Dolce Gusto	Nescafe Dolce Gusto Capsules
	13	Nespresso	Nespresso Capsules
	14	Others	Purina Petcare, Nutren,
Redemption Method	Redemption of Nestle's MILO Cooler Bag & Nestle Limited Edition's Umbrella		

	<ol style="list-style-type: none"> 1. Purchase any Participating Products in a single receipt from any of the Participating Outlets during the Promotion Period to redeem the following, based on the purchase value: <ol style="list-style-type: none"> (a) <u>Nestlé MILO Cooler Bag</u> - with a minimum purchase value of Ringgit Malaysia Twenty-Five (RM 25) (b) Nestlé Limited Edition Umbrella - with a minimum purchase value of Ringgit Malaysia Sixty (RM 60) 2. Only receipts issued from the point of sales system of the relevant Participating Outlet (“Original Receipt”) from which the purchase of the Participating Products was made will be accepted by the Customer Service Counter of that Participating Outlet (“Outlet Customer Service Counter”). The Receipt must bear the date of purchase, the Participating Products purchased, purchase amount, Original Receipt number and the name of the Participating Outlet. (“Receipt Details”). 3. Present the Original Receipt to the Outlet Customer Service Counter at the Participating Outlet for the Promotion from which the purchase of the Participating Products was made. 4. The attending personnel at the Outlet Customer Service Counter will verify the Original Receipt and check the Receipt Details presented by the Participant. Successful Participant is eligible to redeem up to two (2) units of any MILO Cooler Bag; or up to two (2) units of Nestle Limited Edition’s Umbrella from the attending personnel, depending on the purchase value reflected on the Original Receipt. 5. Upon the Participant’s successful redemption of the MILO Cooler Bag or Nestle Limited Edition’s Umbrella, the Original Receipt will be stamped as “Redeemed” by the Outlet Customer Service Counter. 6. During the Promotion Period, each eligible Participant is allowed to only redeem up to a maximum of two (2) MILO Cooler Bag; or two (2) Nestle Limited Edition’s Umbrella per day. Each MILO Cooler Bag or Nestle Limited Edition’s Umbrella is redeemable based on purchases made in one (1) single Original Receipt.
Nestlé MY MILO Cooler Bag available for Redemption	<p>Throughout the Promotion Period and on a “first come; first serve” basis, a total of:</p> <ol style="list-style-type: none"> a) twenty-four thousand four hundred [24,400] units of MILO Cooler Bags; and b) six thousand [6,000] units of Nestle Limited Edition’s Umbrellas <p>are available for redemption throughout the Promotion Period, across all Participating Outlets collectively.</p>
Additional terms	<ol style="list-style-type: none"> 1. Any redemption of MILO Cooler Bag or Nestle Limited Edition’s Umbrella by the Participant must be carried out on the <u>same purchase day</u> at the relevant Participating Outlet from which the Participating Products were purchased by the Participant. The

	<p>Organiser will not entertain any redemption by any Participant where the proof of purchase or purchase receipt submitted:</p> <ul style="list-style-type: none"> a) is from another Participating outlet; b) does not bear the same date as the day the redemption is made; and/ or c) does not bear a date within the Promotion Period <p>2. The Organiser excludes its responsibilities and all liabilities arising from any postponement, cancellation, delay or changes or modification to the Promotion or the premium or kit given out or due to any other unforeseen circumstances beyond the Organiser's control such as governmental interference, civil commotion, riot, war, strikes, act of terrorism (including but not limited to any act of violence, hostility, national emergency, occurrence of any epidemic/pandemic outbreaks) and for any act or default by any third-party suppliers or vendors;</p>
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*This **Schedule to Conditions of Entry** must be read together with the **Conditions of Entry**, collectively "Terms and Conditions", and shall be binding on all participants (and the parent/legal guardian of the participant, in the case of a minor participant) who participate in this Promotion (hereinafter referred to as "Participants", "Participant", "You", "you", "your").*

B: Conditions of Entry

1. Introduction

- 1.1 This Conditions of Entry are to be read together with the Schedule to Conditions of Entry. To the extent that there is any inconsistency between the Conditions of Entry and the Schedule to Conditions of Entry, the Schedule to Conditions of Entry prevails. The Conditions of Entry and the Schedule to Condition of Entry shall collectively be referred to as the "Terms and Conditions". Each capitalized term not otherwise defined herein shall have the meaning ascribed to such term in the Schedule to Conditions of Entry. Defined terms will be used singular or plural as the case may be.
- 1.2 The Organiser reserves the right in its sole discretion, without prior notice, and without any liability to any person, at any time to change the Terms and Conditions including to change the Promotion Period, make Prize substitutions, cancel, terminate or suspend the Promotion in whole or in part. In the event of any changes to the Terms and Conditions, Participants agree that their continued participation in the Promotion will constitute their acceptance of the Terms and Conditions (as changed).
- 1.3 The Organiser's decision on all matters relating to the Promotion including judging and selection of winners will be final, binding and conclusive on all Participants, and no correspondence or appeals will be entertained.

2. Promotion Entries

- 2.1 By submitting an entry to the Promotion, Participants are deemed to have understood and agreed to be bound by the Terms and Conditions.
- 2.2 All costs and expenses incurred and/or arising from the participation in the Promotion, including without limitation, telecommunications, network, Short Messaging Services, postal and all such other charges and out-of-pocket expenses as may be incurred by a Participant during or in connection with the Promotion shall be borne by the Participant.
- 2.4 Proof of submission of an entry is not proof of receipt, and the Organiser shall not be liable for any delay, lost, damaged and/or non-receipt of submissions. The Organiser is not responsible for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction, unauthorized access to, or alteration of, user or member communications, or any problems or technical malfunction of our telecommunications network or lines, computer online systems, servers or providers, computer equipment, software, failure of e-mail or players on account of technical problems or traffic congestion on the Internet.

3. Eligibility

- 3.1 Where the eligibility age prescribed in the Schedule to Conditions of Entry is below the age of eighteen (18), Participants are required to obtain the written consent (in such form as may be prescribed by the Organiser), from their parents/legal guardians before participating in the Promotion and submitting any personal information.
- 3.2 The Organiser may require a Participant to provide proof of eligibility to participate in the Promotion including without limitation, identification documents, and the written consent of parents/legal guardians in the case of Participants below the age of eighteen (18) years.

4. Ineligibility

The following groups of persons shall not be eligible to participate in the Promotion:

- (a) Employees of the Organiser and its group of companies and their immediate family members (spouse, children, parents, siblings, and their spouses); and
- (b) Employees of the Organiser's agencies associated with the Promotion and their immediate families (spouse, children, parents, siblings, and their spouses).

5. Disqualification

5.1 The following entries will be disqualified:

- (b) unclear, incomplete, duplicate, copies, illegible or incorrect entries; and/or
- (b) entries that violate the Terms and Conditions, any applicable laws and/or regulations.

5.2 In addition, the Organiser reserves the right to disqualify any Participant that:

- (a) undermines, has or attempted to undermine the operation of the Promotion by fraud, cheating or deception; and/or
- (b) are not eligible or unable to provide proof of eligibility to participate in the Promotion for verification by Organiser when requested.

5.3 In the event of a disqualification after a Prize has been awarded, the Organiser reserves the right to demand for the return of the Prize or payment of its value from the disqualified Participant.

6. Prizes

6.1 The Organiser, its agents, sponsors and representatives shall have no liability to any Participant who defaults in collecting the Prizes in accordance with the Prize Claim/Delivery Date in any respect whatsoever. The Organiser reserves the right to determine how uncollected Prizes will be dealt with.

6.2 Prizes are strictly not transferable, assignable, exchangeable or redeemable by the Participant in any other form or manner other than that specified by the Organiser.

6.3 Any additional costs not specifically stated in the Schedule to Conditions of Entry in relation to a Prize shall be the responsibility of the Winner.

6.4 All Prizes must be taken according to the terms and conditions of the Organiser, its agent, sponsor or third party providing the Prizes.

(a) Tickets to an Event:

The Organiser is not liable for any cancellation or re-scheduling that may prevent a Prize fulfilment. Tickets can only be used on the date(s) specified on the ticket.

(b) Travel/Holiday Prizes:

If travel is offered as a Prize, flights and accommodation are subject to availability at time of booking. The Prize must be taken in accordance with the dates and destinations specified by the Organiser, its agent or sponsors.

Additional spending money, meals, taxes, valid passports, visas, transport to & from departure point additional transfers, insurance & all other ancillary costs not specifically stated in the Schedule to Conditions of Entry are the responsibility of the Winner.

- 6.5 Prize(s) are given out on an “as it is” basis. The Prize shall be used/taken entirely at the risk of the Participants and the Organiser excludes all warranties and liabilities in connection with the Prize to the fullest extent permitted by law.
- 6.6 Prizes must be claimed in person unless the Organiser prescribes other modes of collection.
- 6.7 Where a Participant is under the age of 18 years of age and is declared a Prize winner, the Participant must be accompanied by their parent/legal guardian throughout the Prize fulfilment.

7. Publicity

The Organiser may use a Participant’s entry including without limitation, photos, drawings, text, and any other content or information submitted for purposes of the Promotion (collectively the “Materials”), and the Participant’s name, and/or likeness, for advertising, publicity and promotion of any goods or services of the Organiser, for an unlimited time throughout the world without compensation, and in any media. The Participant shall do all things necessary to give effect to this if requested by the Organiser.

8. Intellectual Property Rights

The Participant agrees that all intellectual property rights in any contents and/or materials submitted, made or created by the Participant in connection with the Promotion and any derivative works arising therefrom will perpetually and unconditionally be vested in, assigned to and owned by the Organiser. The Organiser has the right to use and modify such materials or works in any way it deems fit without compensation to the Participant and the Participant waives all rights he or she may have in such materials or works.

9. Indemnity

Each Participant agrees to indemnify, release and hold harmless each of the Organiser, its holding, subsidiary or related companies as defined in the Companies Act 2016 (“Nestlé Malaysia Group”), directors, officers, employees, agents, sponsors and/or representatives against any and all losses, rights, claims, actions and damages (including special, indirect and consequential damages) arising from or incurred as a result of the Participant’s participation in the Promotion, acceptance of any Prize, and/or the use of the Participant’s entry

and/or likeness in connection with the Promotion or violation of the Terms and Conditions,

10. Limitation of Liability

- 10.1 The Participant's participation in the Promotion shall be at the Participant's own risk.
- 10.2 The Organiser, Nestlé Malaysia Group, its, directors, officers, employees, agents, sponsors and/or representatives shall not be liable to any Participant in respect of any loss or damage whatsoever which is suffered, including but not limited to indirect or consequential loss, or for personal injury suffered or sustained by the Participant arising out of or in connection with the participation by the Participant in the Promotion, as well as the redemption and/or utilisation of any Prize won.

11. General

- 11.1 The Organiser, its agents, sponsors and/or representatives shall not be liable to perform any of their obligations in respect of the Promotion and the Terms and Conditions where they are unable to do so as a result of circumstances beyond their control and shall not be liable to compensate the Participants in any manner whatsoever in such circumstances.
- 11.2 Any names, trademarks or logos used and or reproduced in any materials (including marketing and promotional materials) in connection with this Promotion, in particular that relates to the Prize, are the properties of their respective owners. This Promotion and the Organiser are not affiliated with, or endorsed or sponsored by, the relevant owners, unless otherwise communicated, and such owners are not part of the Organiser's group of companies.
- 11.3 The Participants shall not be entitled to assign any of the rights or sub-contract any of the obligations herein. The Organiser shall be entitled to assign or sub-license the whole or any part of its rights hereunder to any third party as may be determined by the Organiser.
- 11.4 The invalidity, illegality or unenforceability of any terms hereunder shall not affect or impair the continuation in force of the remainder of the Terms and Conditions of the Promotion.
- 11.5 Where the Terms and Conditions of the Promotion is prepared in English and any other language(s) in the event of any inconsistency between the English language and the other language(s), the English language version shall prevail and govern in all respects.

- 11.6 The Terms and Conditions of the Promotion shall be construed, governed and interpreted in accordance the laws of Malaysia.

12. Privacy Notice

- 12.1 By participating in the Promotion, the Participant agrees to the processing of the Participant's Personal Data by the Organizer in accordance with the Privacy Notice in www.nestle.com.my/info/privacy_notice.
- 12.2 Dengan menyertai Peraduan, Peserta bersetuju dengan pemprosesan Data Peribadi Peserta oleh Penganjur mengikut Notis Privasi di www.nestle.com.my/info/privacy_notice.

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