

Frequently Asked Questions (FAQs)

NESCAFÉ Nicholas Teo 張棟樑 Meet & Greet Contest

1. How do I participate in the NESCAFÉ Nicholas Teo 張棟樑 Meet & Greet Contest?

To participate, you will need to:

- Purchase RM15 worth of Participating NESCAFÉ RTD products (NESCAFÉ GOLD Can Drinks, NESCAFÉ Can Drinks and/or NESCAFÉ PET Bottles) in a single original receipt from any in-store outlet or online platform during the Promotion Period.
- Every RM15 spent on Participating products = one (1) entry.
- If your receipt includes any NESCAFÉ GOLD Can Drink, you will receive one (1) additional entry—regardless of the quantity purchased.
(Example: Whether you buy 1 can or 5 cans of NESCAFÉ GOLD in the same receipt, you will still only get one (1) additional entry).

2. What if my receipt exceeds RM15?

- For every RM15 spent on Participating NESCAFÉ RTD products in a single receipt, you will receive one (1) entry.
e.g.
RM19 = 1 entry.
RM30 = 2 entries.
- Entries are capped at RM150 per receipt (max. 10 entries). Any additional amount spent above RM150 in the same receipt will not be counted towards extra entries.

3. What are the Participating products for this Contest?

The Participating NESCAFÉ RTD products are:

- NESCAFÉ GOLD CAN DRINKS:
 - NESCAFÉ GOLD Latte Can 240ml
 - NESCAFÉ GOLD Black Can 240ml
- NESCAFÉ CAN DRINKS:
 - NESCAFÉ Original Can 240ml
 - NESCAFÉ Mocha Can 240ml
 - NESCAFÉ Latte Can 240ml
 - NESCAFÉ Ice Can 240ml
 - NESCAFÉ Tarik Can 240ml
 - NESCAFÉ Kopi-O Can 240ml
- NESCAFÉ PET BOTTLES:
 - NESCAFÉ Iced Caffe Latte 500ml
 - NESCAFÉ Iced Cappuccino 500ml
 - NESCAFÉ Iced Caramel 500ml
 - NESCAFÉ Iced Chococino 500ml

4. Are there any participating retailers?

- You may purchase from **any retailer, whether in-store or online**, or official NESCAFÉ in-store activations, that carry the Participating NESCAFÉ RTD products.

5. What do I need to complete to qualify?

You must:

- Visit the Campaign Promotion Page:
<https://www.nestlehomeofgood.com.my/good-deals/nescafeRTD-nicholas-contest>
- Fill in all required fields in the online form.
- Upload a **clear receipt [Proof of Purchase]** showing the purchase of Participating NESCAFÉ RTD products within the Promotion Period. Accepted formats: JPG, PNG, or PDF. Maximum file size: 5MB.
- Submit your entry within the Promotion Period.

6. What constitutes a valid receipt?

- It is an original receipt showing a min. RM15 purchase of Participating NESCAFÉ RTD Products from any retailer during the Promotion Period.
- The receipt must clearly display the date of purchase (within the campaign period), the product details, and the retailer's name.
- Product eligibility is determined based on the listed product price (not the discounted price).
- Only hand-written receipts issued during official NESCAFÉ instore activations and stamped with the official NESCAFÉ stamp will be accepted. All other hand-written receipts will not be accepted.
- All Receipts must include the required Receipt Details as outlined above.

7. What is the campaign period?

- The Promotion runs 15 September–26 October 2025.

8. Who is eligible to join?

- The Promotion is open to all legal residents of Malaysia who hold a valid identification document (National Registration Identity Card (MyKad), Police ID, or Armed Forces ID), and are 18 years old and above as of the start of the Promotion Period.

9. Can I participate more than once?

- Yes, you may submit more than one (1) entry for this Contest. However:
 - Each submission must be accompanied by a unique receipt.
 - Each receipt can only be used for one (1) entry.
 - Receipts submitted in separate entries will not be combined or cumulative.

10. What are the prizes?

There are a total of **18 Weekly Prizes**, with **3 prizes to be won each week** during the Promotion Period.

Each Weekly Prize includes:

- Two (2) Meet & Greet Passes (one for the Winner and one for a Guest) to attend an exclusive Meet & Greet with Nicholas Teo at “The Greatest Of Us” Music Showcase Variety Show.
 - Date: 6 November 2025
 - Time: 2:30 PM – 4:00 PM
 - Venue: A Quiet Place, Kuala Lumpur (next to Low Yat Plaza)
- A group photo opportunity with Nicholas Teo (12 participants per group photo).
- One (1) exclusive NESCAFÉ GOLD merchandise pack.
- Two (2) tickets (one for the Winner and one for a Guest) to attend “The Greatest Of Us” Music Showcase Variety Show.

- Date: 6 November 2025
- Time: 8:00 PM – 10:00 PM
- Venue: Mega Star Arena, Sungai Wang
- Winners are chosen via serial number calculations based on valid entries, at the end of the Promotion Period.

11. What is the weekly allocation for the Prizes?

The weekly allocation is as follows:

- Week 1: 15–21 September 2025
- Week 2: 22–28 September 2025
- Week 3: 29 September–5 October 2025
- Week 4: 6–12 October 2025
- Week 5: 13–19 October 2025
- Week 6: 20–26 October 2025

12. There are costs incurred for me and my guest to attend the Meet & Greet and “The Greatest Of Us” Music Showcase Variety Show. Can I claim it from the Organiser?

- No. All costs incurred in attending the Meet & Greet and the Music Showcase Variety Show, including but not limited to travel expenses, accommodation, outstation costs, and other related charges, shall be borne solely by the Winner.

13. Can I win more than one prize?

- No. Each participant can only win one (1) Weekly Prize throughout the entire campaign.

14. How will I be contacted if I win?

- Winners will be contacted via WhatsApp from +601111080097 (managed by our service provider, MediaCliQ) and must respond with the correct answer to a skill-based question within 48 hours of the message sent.

15. What if I submitted incomplete or incorrect information?

- Incomplete, illegible, duplicated, or falsified entries will be disqualified without prior notice. Please ensure all details submitted are correct.

16. Do I need to keep the receipt(s) that I submitted?

- Yes. You are required to **keep all receipt(s)** submitted for this Contest. The Organiser reserves the right to request the original receipt(s) for verification purposes. Failure to provide the requested receipt(s) may result in **disqualification**.

17. Where will the winners be announced?

- Winners will be published on the official NESCAFÉ Facebook page: <https://www.facebook.com/Nescafe.MY> and Organiser’s website at: <https://www.nestlehomeofgood.com.my/good-deals/nescafeRTD-nicholas-contest> , 6–8 weeks after the campaign ends.

18. What are the conditions for the Meet & Greet?

- The Meet & Greet will take place on 6 November 2025, 2:30 PM–4:00 PM at A Quiet Place, Kuala Lumpur.
- Winners will be given a digital ticket with their name and NRIC on it. The winner can bring one (1) guest to the Meet & Greet event. The guest must be 18 years old or above as of the event date.

- The passes will be issued under the winner's name and are strictly non-transferable and not exchangeable for cash.
- Winners will join a group photo session with Nicholas Teo (12 participants per group photo). Individual photos, autograph requests, or gifts to Nicholas Teo are not allowed.
- The Organiser will plan activities during the Meet & Greet, and Winners are required to follow the event agenda.
- Dress code: casual or smart casual attire. Clothing deemed overly revealing or inappropriate is strictly prohibited.
- Photos taken during the Meet & Greet Event and The Greatest Of Us" Music Showcase Variety Show will be published on NESCAFÉ's official social media platforms and other promotional channels at the Organiser's discretion. A consent form will be provided to the Winners and Guests during the event to obtain their consent for this use