



**PERADUAN NESCAFÉ GOLD REBUT PELUANG KEEMASAN BERSAMA
JACKSON WANG – FAQ (ENGLISH)**

Q1: How do I participate?

A: Step 1:

Purchase a minimum of 3 cans of any participating NESCAFÉ GOLD ready to drink Products in a single original Receipt from any Kedai Mesra Petronas outlet during the Promotion Period.

Every purchase of 3 cans will be given one 1 Serial Number.

Up to a maximum of 8 serial numbers will be allocated to every receipt submitted. We will only accept original printed receipts dated from 16 September 2025 – 10 October 2025.

Step 2: Submit your entry via the Promotion Website ONLY. Visit the following link and complete the Web Form at: <https://www.nestlehomeofgood.com.my/good-deals/nescafe-gold-jacksonwang-contest> or scan the QR code shown on the communication materials at participating outlets.

Complete all the required personal details on the Web Form. Snap 1 clear and legible image of the original Receipt complete with the Receipt Details in jpg/jpeg/png format. Ensure your image only contains 1 picture of the Receipt and that the image file is less than 5MB.

Upload the image on the Web Form and submit your entry. You will receive a Thank You message for each Entry received.

Please note:

- 1) The **Instore Outlet Receipt** can be in the form of printed receipts from Kedai Mesra Petronas outlets Point of Sales systems only.
- 2) If this is not available, the Receipt needs to be stamped with the official company's stamp of the Outlet at which the purchase is made.
- 3) The Receipt must bear the products purchase, date of purchase, receipt number and name and/or logo of the outlet at which the purchase was made.
- 4) The Organiser will extract all Entries received for further processing, verification and qualifying.
- 5) Each Proof of Purchase is ONLY eligible for one entry. The Organiser shall reserve the right to disqualify any Entries with incomplete Personal

Details, unclear and/or illegible Images and/or duplicate and/or containing more than one Proof of Purchase. All Entries will be checked for duplicates based on the Participant's full name, ID number and mobile number submitted. All Entries that do not meet the requirements stated herein shall be disqualified by the Organiser without further notification to the Participants.

Q2: What are the participating products?

A: NESCAFÉ® GOLD® BLACK Can 240ml and/or NESCAFÉ® GOLD® LATTE Can 240ml.

Q3: Can I submit more than 1 entry?

A: Yes, you may submit as many receipts as you wish but each receipt is ONLY eligible for 1 Website entry submission. One receipt can only be used once. Multiple entries using the same receipt will be disqualified.

Q4: Is there a limit to the total number of serial numbers I can receive in a single receipt?

A: Yes. There is a limit to the number of serial numbers you can receive in a receipt. For every 3 cans, you will be allocated 1 serial number up to a maximum of 8 serial numbers.

- If you purchase 3 cans NESCAFÉ® GOLD® BLACK 240ml you will be allocated 1 serial number.
- If you purchase 4 cans of NESCAFÉ® GOLD® BLACK 240ml and 5 cans NESCAFÉ® GOLD® LATTE 240ml you will be allocated a maximum of 3 serial numbers.
- If you purchase 30 cans of NESCAFÉ® GOLD® LATTE 240ml you will be allocated a maximum of 8 serial numbers.

Any balance amount will be forfeited once the maximum serial number per Proof of Purchase has been allocated.

Q5: Do I have to keep the receipt after I send my Website entry?

A: Yes. For entries received, the Organiser shall reserve the right to request for evidence of the hardcopy receipt for verification and prize redemption. Failure to produce the hard copy of the receipt upon request will result in disqualification and prize forfeiture.

Q6: What are the prizes offered for this contest?

A:

PRIZES	
Grand Prize x 2 winners TOTAL: 2 WINNERS	Each Grand Prize consists of: <ul style="list-style-type: none">• 2 Jackson Wang Concert Tickets worth RM2000,• 1 twin-sharing accommodation at Hyatt Place Bukit Jalil for 1 night inclusive of breakfast for 2 (check-in on concert day) for the Grand Prize Winner and a guest.• 1 Makeover Session including a full professional make-up application and hairstyling before the concert for the Grand Prize Winner and a guest,• A one-on-one (1:1) photo session with Jackson Wang for the Grand Prize Winner and a guest – two (2) photos in total,• An autographed album for the Grand Prize Winner and a guest – two (2) albums in total and• 1 set of Team Wang Merchandise worth RM2000
Weekly Prize x 2 winners x 4 weeks TOTAL: 8 WINNERS	2 Jackson Wang Concert Tickets worth RM1600, and 1 set of Team Wang Merchandise worth RM1500 each.

Q7: How many prizes can each participant win throughout the entire contest period?

A: Each participant may throughout the Promotion Period win:

- 1 Weekly Prize, and
- 1 Grand Prize.

Example:

If Participant A has won 1 Weekly Prize in Week 2, **Participant A is no longer eligible to win any more Weekly Prizes for the Promotion BUT** Participant A is still eligible to win a Grand Prize at the end of the Contest Period.

****Participant A must answer the Q&A session successfully in order to win the prize(s).**

Q8: How do you determine the Prize Finalists?

A: ALL Qualified Entries collected and processed by the Organiser during the Contest Period will be allocated a set of serial numbers.

Selection of Grand Prize:

The total serial numbers allocated at the end of the Promotion Period will be divided by 2 to derive the winning serial numbers for the **Grand Prize finalists**. The winning serial number will be the closest, lower whole number that results after the stated division. The 2 Participants at the end of the Promotion Period bearing the winning serial number will be selected as the Finalist.

Selection of Weekly Prize:

The total serial numbers allocated at the end of each weekly period will be divided by 2 to derive the winning serial numbers for the **Weekly Prize finalists**. The winning serial number will be the closest, lower whole number that results after the stated division. The 2 Participants of the week bearing the multiples of the winning serial numbers will be selected as the Finalists.

Q9: How do you determine a prize winner?

A: Before each finalist can be declared as a winner, they will be given 1 question to answer via WhatsApp number **6018 322 8180** to the mobile number provided in the Web Form. The selected Finalists must answer the question correctly in order to win the Prizes and be declared a winner.

If a Finalist fails to answer correctly and/or fails to answer the question posted within the time period stated, the Prize(s) will be forfeited. The Organiser will not be held liable in the event the selected Finalists cannot be contacted for whatever reasons.

Q10: How do I know if I'm a winner of any Prize(s)?

A: The complete Winner's list will be announced via NESCAFE Facebook Official Page at <https://www.facebook.com/Nescafe.MY> once all the winner's verification throughout the contest period has been confirmed. Consumers are advised to check periodically within 10 working days from the closing date of the Promotion.

Q11: How can I claim my prize?

A: All Prizes are non-transferable. The Organiser may request for photocopy of identification document and original Proof of Purchase for verification. Failure to submit upon request will result in disqualification and forfeiture.

Grand Prize Package

The Grand Prizes will be by Winners' own collection based on the instructions as stated in the prize fulfilment message which will be sent via **6018 322 8180** to the mobile number submitted during Entry submission.

Concert Tickets and Team Wang merchandise

The Weekly Prizes will be by Winners' own collection based on the instructions as stated in the prize fulfilment message which will be sent via **6018 322 8180** to the mobile number submitted during Entry submission.

Q12: Can I give my ticket to someone else?

A: Yes, you can. However, the winner must first collect the ticket in person.

Q13: I am a Prize Winner for this contest; will you provide transport/allowance for me to attend the Concert?

A: Any costs incurred in attending the concert and activities related to the concert, including but not limited to travel expenses and other related costs, shall be borne solely by the Winners.

Q14: Can I transfer the accommodation included in my Grand Prize package to someone else?

A: No. The 1 twin-sharing accommodation at Hyatt Place Bukit Jalil for 1 night inclusive of breakfast for 2 pax (check-in on concert day) for the Grand Prize Winner and a guest, is strictly **non-transferable**. It is reserved in the winner's name, and the winner **must present valid identification during check-in** to claim the booking.

Q15: What are the weekly periods for this contest?

A: **The 4 weekly periods are as per below:**

Week 1: 16/09/2025 – 22/09/2025

Week 2: 23/09/2025 – 29/09/2025

Week 3: 30/09/2025 – 06/10/2025

Week 4: 07/10/2025 – 10/10/2025

Q16: Age of participation?

A: This contest is open to all individual legal residents of Malaysia with a valid identification document, aged 18 years and above on 16 September 2025.

Q17: Where can I get more information about the contest?

A: For more information: <https://www.nestlehomeofgood.com.my/good-deals/nescafe-gold-jacksonwang-contest> and NESCAFÉ Facebook Official Page / NESCAFÉ Instagram Official Page.

Q18: Who should I call for further information?

A: You may call the Nestlé Customer Service number: **1-800-88-3433** for any assistance you may require.

NOTE:

Consumers are encouraged to periodically check and read the Contest T&C on the website for any additional terms as per stated below:

Contest Terms & Conditions:

- 1.2 The Organiser reserves the right in its sole discretion, without prior notice, and without any liability to any person, at any time to change the Terms and Conditions including to change the Promotion Period, make Prize substitutions, cancel terminate or suspend the Promotion in whole or in part. In the event of any changes to the Terms and Conditions, Participants agree that their continued participation in the Promotion will constitute their acceptance of the Terms and Conditions (as changed).