

FAQ SHEET: Kempen Beli & Tebus 2025 - Nutren Optimum & Nutren Junior

CAMPAIGN	Kempen Beli & Tebus 2025 - Nutren Optimum & Nutren Junior
CAMPAIGN TYPE	REDEMPTION (PENEBUSAN)
ENTRY SUBMISSION PERIOD	1st March 2025 – 31st December 2025
CAMPAIGN COVERAGE	NATIONWIDE

ABOUT THE CAMPAIGN								
1	Q	When is the promotion period?						
	A	1 st March 2025 - 31st December 2025						
2	Q	Who can participate in this contest?						
	A	The Redemption is open to all individual legal residents of Malaysia aged 18 years and above as at the start of the Promotion Period (“Participant”).						
3	Q	How to enter?						
	A	Online Form Submission (Website) To participate in the Promotion, participants must purchase minimum one (1) promo pack of NUTREN Optimum 800gx2 Pek Nilai (Beli & Tebus) OR NUTREN Junior 800gx2 Pek Nilai (Beli & Tebus) (“Participating Products”) in a single receipt (“Proof of Purchase”) within the Promotion Period. Purchases must be made from participating pharmacies and their online stores (own managed) only. For the complete list of participating pharmacies and their online stores, please visit the Promotion Website at https://www.nestlehomeofgood.com.my/good-deals/nutren_belidantebus_2025. Purchases through marketplace platforms (e.g., Lazada, Shopee) are strictly EXCLUDED from this Promotion (i) Scan the QR code shown on the communication materials at the promo pack or visit https://www.nestlehomeofgood.com.my/good-deals/nutren_belidantebus_2025 to access the online form. (ii) Fill up all the data fields in the online form. (iii) Capture one (1) clear and legible image of the Proof of Purchase in jpg, jpeg, or png format (“Image”) with the required Receipt Details. (iv) Each Image must feature only one (1) receipt, and the file size must not exceed 2MB. (v) Upload a clear picture of the Proof of Purchase with the required Receipt Details and ensure that you select from the dropdown box the Participating Product(s) that you have purchased, i.e.: <table><tr><td>NUTREN Optimum Only</td><td>Receipt with NUTREN Optimum 800gx2 Pek Nilai (Beli & Tebus) min. 1 box max. 5 boxes</td></tr><tr><td>NUTREN Junior Only</td><td>Receipt with NUTREN Junior 800gx2 Pek Nilai (Beli & Tebus) min. 1 box max. 5 boxes</td></tr><tr><td>Both NUTREN Optimum & Junior</td><td>Receipt with both Participating Products min. 1 box max. 10 boxes (5 boxes per Participating Products)</td></tr></table> (vi) Click ‘submit’ once all the data fields are completed and the Proof of Purchase is uploaded (“Entry”).	NUTREN Optimum Only	Receipt with NUTREN Optimum 800gx2 Pek Nilai (Beli & Tebus) min. 1 box max. 5 boxes	NUTREN Junior Only	Receipt with NUTREN Junior 800gx2 Pek Nilai (Beli & Tebus) min. 1 box max. 5 boxes	Both NUTREN Optimum & Junior	Receipt with both Participating Products min. 1 box max. 10 boxes (5 boxes per Participating Products)
NUTREN Optimum Only	Receipt with NUTREN Optimum 800gx2 Pek Nilai (Beli & Tebus) min. 1 box max. 5 boxes							
NUTREN Junior Only	Receipt with NUTREN Junior 800gx2 Pek Nilai (Beli & Tebus) min. 1 box max. 5 boxes							
Both NUTREN Optimum & Junior	Receipt with both Participating Products min. 1 box max. 10 boxes (5 boxes per Participating Products)							
4	Q	Will I receive a reply message on my submission?						
	A	The Organiser will reply with an acknowledgment message via the Promotion Website for each Entry received.						
5	Q	What number can I call for more information?						
	A	Untuk maklumat lanjut sila hubungi Talian Khidmat Pengguna Nestlé 1800-88-3433						

6	Q	Can I submit more than one entry?
	A	Participants may submit as many entries as they wish but each unique Proof of Purchase (receipt number) is ONLY eligible for One [1] Entry.
PROOF OF PURCHASE		
7	Q	What is Proof of Purchase?
	A	Receipt (“Proof of Purchase”). i. The Proof of Purchase must be a printed receipt issued by the point-of-sale systems of participating pharmacies and their online stores. ii. The receipt must include the following details: date of purchase (within the Promotion Period), Participating Products purchased, purchase amount, receipt number, and the name and/or logo of the outlet and delivered/completed status for online purchase (“Receipt Details”). iii. Proof of Purchase shall not be altered in any form. iv. Handwritten receipt, Purchase Order and/or Delivery Note will not be accepted as Proof of Purchase.
8	Q	Can I use an old receipt?
	A	No, Receipt must be dated within the redemption period: 1st March 2025 - 31st December 2025
9	Q	What are the participating Products?
	A	Participating Products: NUTREN Optimum 800gx2 Pek Nilai (Beli & Tebus) Product Barcode: 9556001322296 and NUTREN Junior 800gx2 Pek Nilai (Beli & Tebus) Product Barcode: 9556001322272
PRIZES		
10	Q	What are the prizes to be won?
	A	The Redemption of the e-wallet Reload PIN is limited to eight thousand four hundred [8,400] e-Wallet Reload PIN worth RM12.00 (each) which is allocated as follows: - a. for NUTREN Optimum 800gx2 Pek Nilai (Beli & Tebus), limited to the following: i. 6,600 x Touch ‘n Go Reload PIN worth RM12.00 each for West Malaysia; - and ii. 900 x Boost Reload PIN worth RM12.00 each for East Malaysia b. for NUTREN Junior 800gx2 Pek Nilai (Beli & Tebus), limited to the following: i. 750 x Touch ‘n Go Reload PIN worth RM12.00 each for West Malaysia; and ii. 150 x Boost Reload PIN worth RM12.00 each for East Malaysia In the event, the total eight thousand four hundred [8400] e-Wallet Reload PIN are completely redeemed prior to the expiry of the Promotion Period; the Organiser will update the status in the Promotion Website https://www.nestlehomeofgood.com.my/good-deals/nutren-belidantebus-2025 and will no longer accept or reject any Entries for Redemption of the e-Wallet Reload PIN.

		<i>Note: The 'State' selection in the online form will determine the type of E-Wallet that will be received by Participants. Participants shall not be allowed to change the 'State' selection after the submission of the Entry.</i>
11	Q	How do I know if I'm eligible for redemption?
	A	The Organiser will reply with a Redemption Entry Status text message (successful or unsuccessful redemption) within three (3) working days from the date of submission of Entry via WhatsApp from 019-408 3899 to the mobile number provided in the Entry Submissions received on the final day of the Campaign Period (i.e. 23:59:59 on 31st December 2025) that are deemed invalid due to unclear receipts or missing personal information only may be given extra five (5) working days for resubmission (i.e. 23:59:59 on 7th January 2026), failing which such Entry shall be automatically disqualified.
12	Q	Will I be eligible to win more than one prize?
	A	Participant Redemption Cap: Each Participant, with the same unique MyKad number and mobile phone number, is eligible to redeem up to five (5) e-wallet Reload PIN for each Participating Product throughout the Promotion Period (i.e. maximum of five (5) e-wallet Reload PIN for the purchase of five (5) (or more) of NUTREN Optimum 800gx2 Pek Nilai (Beli & Tebus) and maximum of five (5) e-wallet Reload PIN for the purchase of five (5) (or more) of NUTREN Junior 800gx2 Pek Nilai (Beli & Tebus)). The Entry will be automatically rejected if the redemption cap is reached.
13	Q	When can I collect my prize(s)
	A	e-Wallet Reload PIN will be sent to the Participants via WhatsApp from 019-408 3899 to mobile numbers of all the verified and successful Participants within fifteen [15] working days from the Redemption Entry Status message text received by Participants.